

# Charanjit Singh (CJ) Bawa - Senior Lean Consultant

Website - <http://www.qcdms.com/>

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YouTube Channel - <https://www.youtube.com/channel/UC7YMFEOG3-mk2zlcKeERNBQ>

## Overview

Charanjit (CJ) is a passionate, results-driven professional and an enthusiastic Lean trainer, coach and a public speaker. He has 24 years of experience in transforming numerous organizations. He trained and coached over 6500 individuals (On Lean White, Yellow, Green Belt & various Lean Tools). He gained Lean knowledge while working for HONDA and since then he has coached or led more than 200 Lean project teams from 70 different organizations across GTA. He is a certified ADKAR Change management professional from PROSCI, Lean Six Sigma Black Belt from ASQ, a Project management professional from PMI and holds a certificate in Microsoft Data Analysis. He believes that "people are limitless" if engaged in a positive manner and can do wonders. He regularly speaks at ASQ (Toronto, Kitchener, and London), Canadian institute, APICS (Peel and London), OACETT, CITT, Logistics Institute, PMI Lakeshore and many other forums. Please feel free to review CJ's videos and LinkedIn profile for more details on his daily activities and posts.

## Healthcare experience

CJ has extensive experience of embedding Lean in healthcare. His healthcare experience includes Urgent Care, Cardio clinic, Family Health Team, Imaging clinic and Endoscopy Center. 300 plus healthcare professionals were trained who are in turn improving patient care, reducing patient wait times, improving technician's efficiency and more.

## Public Service experience

CJ has extensive experience of embedding Lean in public service. He was working with City of Mississauga as a Project Manager, Lean Deployment for 7 years. He utilized soft skills, leadership skills, Data Analysis skills, LEAN, Six Sigma, Change, Communication and Project management to spread Lean at all the levels and across 4 departments and 26 divisions of City of Mississauga. At the City he trained or coached more than 1500 staff members on various levels of Lean certifications. He coached 20 large project teams and numerous small to medium process improvement events.

## Manufacturing experience

CJ worked from world class OEMs of fast paced organizations like HONDA, Daewoo and Kobay Enstel Manufacturing INC. CJ is an Automotive Engineer and have experience in dealing with real life situations dealing with human and equipment. He considers his 7 years of experience at HONDA more than any MBA. He can easily deep dive into complex processes and problems. He is supporting 20 different organizations, plastic, homecare, construction, automotive and medicine.

## Service experience

CJ is supporting 15 different collision shops, automotive repairs, IT organizations, Bank and more. Lean philosophies are applied in paper and repair processes.

## Current Role

In June, 2017, CJ founded QCDMS Consultants, as a Lean Coach to further spread Lean in all the levels of public service, service and healthcare sectors. His most recent public service engagement with QCDMS Consultants includes embedding Lean at Town of Whitby (Works Division), City of Vaughan (OCIO office or IT and Purchasing Department), City of Oshawa (By-Law Enforcement, Tax, and Fire) and City of Barrie (Environment Division). He is also partnering with other Consulting companies (Lean Advisors, Canada Health Net, Lean Practice Group and Radian Sigma) to embed culture of Lean across all the sectors.

## **SKILLS THAT CJ POSSESS**

- Certified ADKAR change management agent from PROSCI,
- Leading multi-disciplinary teams, engaging employees through Focused Conversations & Group Facilitation methodologies,
- Utilizing Strategic planning to deploy Lean methodologies and Strategic alignment of organization's vision to daily work,
- Data analysis skills –Conversant with LEAN 7 QC tools and is able to do statistical analysis of large data bases to find trends and themes, knowledge of EngineRoom®
- Certified Lean Six Sigma Black Belt from ASQ, USA,
- Program & Project Management Skills - Certified PMP from Project Management Institute (PMI), USA,
- Adult leaning and utilizing experiential learning methodologies by using trainee's actual processes and problems to teach various tools and making knowledge stick.
- Applying Innovative and interactive training methodologies by utilizing videos, case studies, games and more,
- Microsoft Office, Presentation and Motivational speaker,
- Certified in MOST, Maynard Operation Sequence Techniques-Time & Motion studies

## **PROFESSIONAL EXPERIENCE:**

### **2 Years- June 2017 to present- Founder of QCDMS Consultants**

Lean Coach and has been doing Lean coaching, training, consulting and supporting work across all the sectors. In past 2 years CJ has trained close to 3000 trainees, supported 30 different organizations and embedded culture of LEAN

### **3.5 Years- October 2013 to June 2017- City of Mississauga, Ontario**

LEAN Program Consultant and Project Manager, Lean Deployment – Corporate Performance & Innovation, Business Improvement section

### **3.5 Years- January 2010 to October 2013 – City of Mississauga, Ontario**

Assistant Superintendent– Transit Maintenance, Mississauga Transit, Improving Transit Maintenance efficiency and reliability on the road

**6 Years- November 2003 – January 2010- Kobay- Enstel Automotive Inc., Scarborough, Ontario**

Programs Manager, Engineering & LEAN

**6.5 Years- March 1997 - October 2003- Honda Cars, India**

Senior Manufacturing Engineer- Frame Assembly Line and Repair Line

**2 Years- May 1995 – March 1997- Daewoo Cars Manufacturing, India**

Junior Engineer, Frame Assembly Line and Repair Line

**PUBLIC SPEAKING & TRAININGS:**

CJ is a professional speaker and regularly speaks on Lean (Tools and various levels of Belts), Six Sigma, Leadership, Project Management and Change Management topics. Professional bodies where CJ regularly speaks are as follows-

- PMI, Lakeshore Chapter
  - ASQ, Toronto, Kitchener and London Chapter
  - Canadian Institute- Lean in public service sector (Trainer / speaker for year 2016 and chair for year 2017)
  - APICS, Peel and London Chapter
  - CITT
  - Logistics Institute
  - OACETT, Toronto Chapter
  - Other professional organizations
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